

Granite Quartz - FAQ Scratch and Product Maintenance Sheet

Granite Quartz is a man made material and requires more maintenance than Stainless Steel. Granite Quartz sinks are very hardy and durable, but like everything they can scratch.

Light scratches may come off by rubbing the scratches with a damp cloth and some Canola oil. Deep scratches from pushing dishes against the bowl, dragging dishes or from ceramic and porcelain dishes may leave a mark.

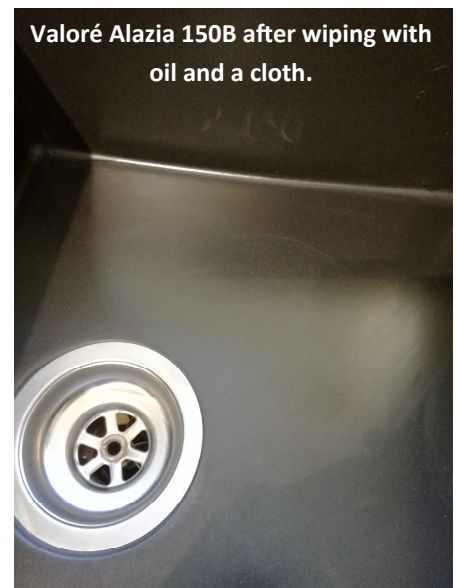
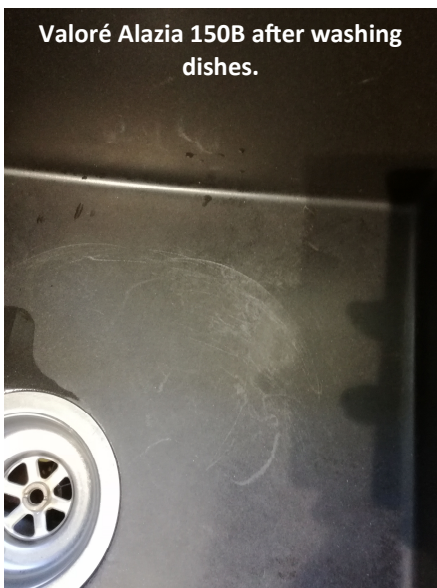
Items softer than the granite quartz sink material, such as crockery, porcelain, china cups, etc will leave white marks on the granite quartz sink surface (like chalk on concrete) which generally we have found can be wiped away using any type of cloth and an oil like Canola. The marks should disappear or not be as noticeable depending on the depth of the scratches.

Items harder than granite quartz sink material, such as steel. Steel is harder than granite quartz material, so pots, pans and sharp heavy knives used with some force or dropped on the sink surface can leave a scratch mark or chip the granite quartz sink surface. Rubbing Canola oil on the scratch, mark or chip will reduce the visibility, but the scratch, mark or chip will still be there. Chips may be repaired with a repair kit.

General marks on the sink surface. When the granite quartz material is dry some sinks may have smudge type marks or white marks on the surface on the granite quartz sink. This usually comes from mineral and lime deposits being deposited from the water supply onto the sink surface. Sometimes these minerals will absorb different chemicals and when the water has dried it may look like the sink surface has stains on it. Again we have found these mineral marks, white marks or a haze appearance can be removed by giving the sink a good clean with Palmolive dishwashing liquid and using an oil (such as canola) after cleaning.

Wiping down the drainer and flange with a slightly damp microfiber cloth after use and regular oiling is recommended. This will help maintain the sink and keep the finish of the sink looking its best over the years.

With regular maintenance of wiping down, oiling and care taken with heavy or porous items, the sink should last and look near new for a long time.



Note: Valoré Ltd does not recommend trying to test the sink against scratch marks, heat resistance, dropping items or causing damage to the sink. The warranty does not cover wear and tear or abuse.

For more care and cleaning guides or information sheets, please visit the FAQ frequently asked questions page on our website www.valore.co.nz.